Firebox.com Returns  
Ingram Micro (UK) Ltd  
Nasmyth Road  
DAVENTRY  
NN11 8NF  
UNITED KINGDOM

Your Name: ________________________________ □ Not sure (really?)

Postcode: ________________________________ □ Not sure

Order number: ________________________________ □ Not sure

Returns number: ________________________________ □ Not sure

Let us know which item(s) you wish to return by filling in the box below:

<table>
<thead>
<tr>
<th>Product</th>
<th>Quantity</th>
<th>Reason for Return (faulty, changed mind, wrong product sent, did not meet expectations or damaged)</th>
<th>Refund or Replace?</th>
</tr>
</thead>
<tbody>
<tr>
<td>EXAMPLE: Baby Mop</td>
<td>1</td>
<td>Didn’t fit my cat</td>
<td>Refund</td>
</tr>
</tbody>
</table>

Don’t forget to:
1. Use a secure delivery method, such as tracked or courier. We shall offer £7 per kg (max) towards your returns postage cost. Please keep the receipt and email us a copy of how much we owe.
2. Put me inside the box.