

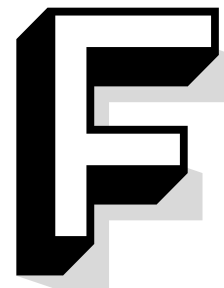
Firebox.com Returns  
c/o Arvato UK & Ireland  
Plot 10A Faraday Avenue  
Hams Hall Distribution Park  
Birmingham  
B46 1AL  
UNITED KINGDOM

STICK ME ON THE OUTSIDE



STICK ME INSIDE

Your Name: \_\_\_\_\_  Not sure (really?)  
Postcode: \_\_\_\_\_  Not sure  
Order number: \_\_\_\_\_  Not sure  
Returns number: \_\_\_\_\_  Not sure



FIREBOX.COM

Let us know which item(s) you wish to return by filling in the box below:

Product	Quantity	Reason for Return (faulty, changed mind, wrong product sent, did not meet expectations or damaged)	Refund or Replace?
EXAMPLE: Baby Mop	1	Didn't fit my cat	Refund

Don't forget to:

1. Use a secure delivery method, such as tracked or courier. We shall offer £7 per kg (max) towards your returns postage cost. Please keep the receipt and email us a copy of how much we owe.
2. Put me inside the box.